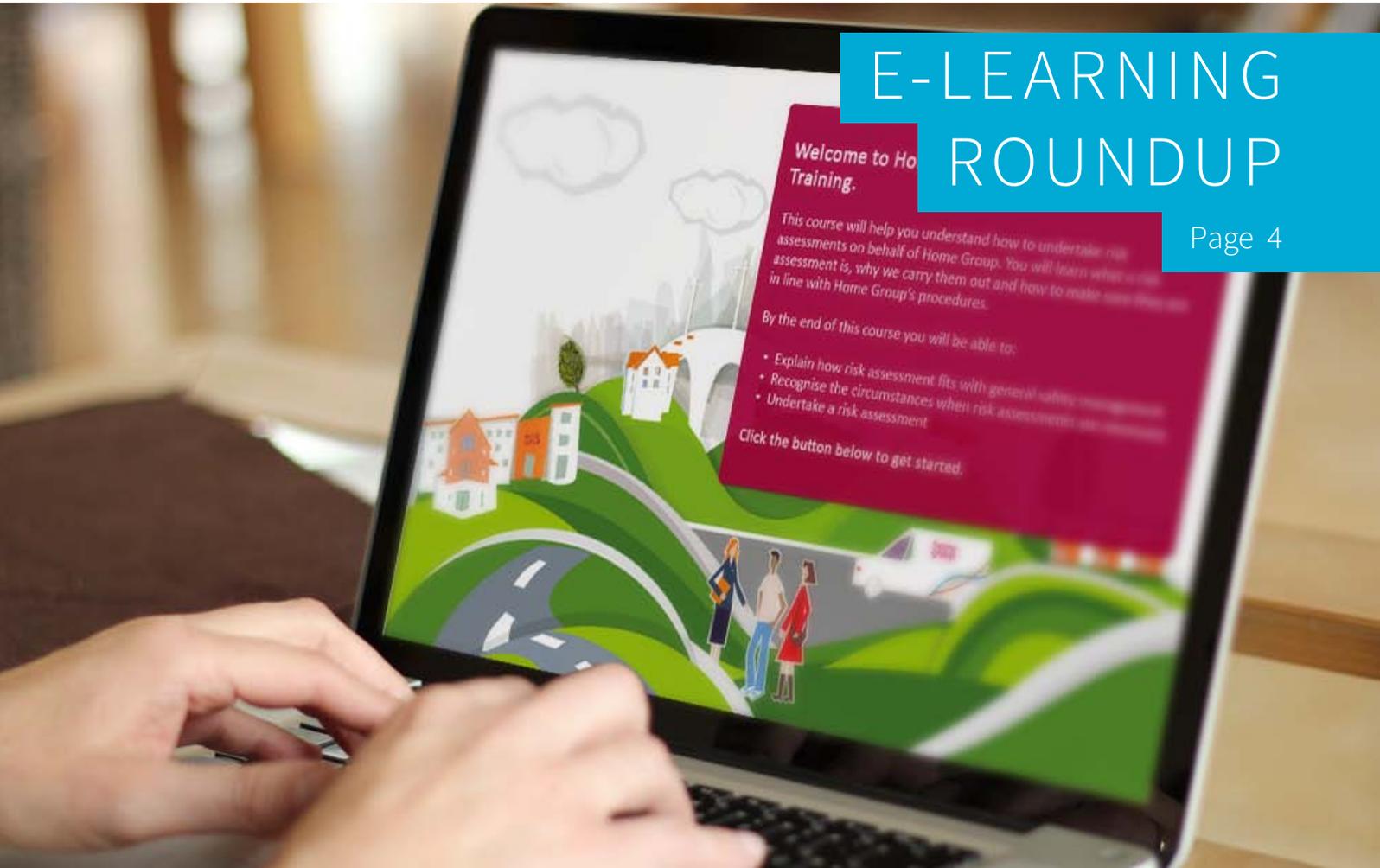


PREMIER PARTNERSHIP JULY NEWSLETTER



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SUPPLIERS &
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NEEDED

MENTAL HEALTH TRAINING INITIATIVE

Premier Partnership is working with our suppliers and Public Health Warwickshire to provide courses that will empower frontline staff and members of the community to help vulnerable people when in distress, within their organisations or communities.

Premier Partnership are facilitating 3 specific, specialist proven courses which provide individuals with the skills and understanding to support others with mental health issues as they arise in the workplace.

Mental Health Courses Being Offered

Mental Health First Aid is a 2 day course that will teach you to recognise the signs and symptoms of those affected by mental health problems and give you the practical skills to offer initial help and guidance towards appropriate professional services. A half-day 'lite' version is also available.

safeTALK is a half-day course that teaches you how to identify persons with thoughts of suicide and connect them to suicide first aid resources.

ASIST is a 2 day workshop for caregivers who want to feel more comfortable, confident and competent in helping to prevent the immediate risk of suicide.

The human and economic costs make mental health and suicide prevention key national and local government priorities, and an important issue for organisations of all sizes.

National Strategy

There is a national framework for both mental health and suicide prevention in the UK.

“No health without mental health” is the national strategy for mental health, which calls for better mental health outcomes for all, while also reducing stigma and discrimination.



“Preventing Suicide in England” is a national outcomes strategy for suicide prevention, which aims to support local organisations in preventing suicide, with specific calls for evidence-based workshops.

Local government has been given the lead to provide long overdue attention to promoting mental health & wellbeing, and prevention strategies for suicide and mental ill health. As mental health and wellbeing becomes increasingly recognised as a vital issue within organisations, courses to improve awareness and promote positive benefits to individual health are gaining more attention.

PH Warwickshire

Public Health Warwickshire aims to improve mental health and wellbeing for all people in Warwickshire. In line with national and local strategies, we will initially rollout 3 courses that have a proven success during Mental Health

Awareness Week (May 12-18), these are:

- Mental Health First Aid
- safeTALK
- ASIST (Applied Suicide Intervention Skills Training)

We expect a considerable amount of ‘buzz’ around this event as frontline services and the community engage with the programme. The courses are internationally recognised and evidence-based, to effect a positive increase in knowledge and skills as well as giving delegates increased confidence to assist when a vulnerable individual is in need of assistance. This is part of a wider programme of courses to take place over the year.

How PH Warwickshire will meet their priorities

Public Health Warwickshire has been offered value for money and assured quality by using the ESPO framework. Through ESPO, Premier Partnership can offer quality assurance on courses

with trainers from a well-managed supply chain. Your organisation could also benefit from an economy of scale that translates as reduced costs and an increased return on investment. Premier Partnership has managed many learning and development solutions for Health and wellbeing, which has given us a strong reputation for the delivery of bespoke and large-scale solutions. To reassure you of course and trainer quality, we will conduct performance reviews, trainer evaluations, and provide comprehensive management information. Evaluation forms will also provide the basis for insights into delegate needs and course benefits.

For more information on these courses or how you could benefit through using the ESPO Managed Training Service Framework contact Premier Partnership on 01302 369700 or email enquiries@premier-partnership.co.uk

Mental health and suicide are significant public health and organisational issues with a high cost attached:



In any one year 1 in 4 people in England has at least one mental health problem



Mental health issues that are not related to work are most commonly identified as causing long-term absence



In England the economic cost of mental illness has been estimated to be £105.2 billion each year



In 2012, the UK suicide rate was 11.6 deaths per 100,000 people



The total cost of suicide in England has been estimated to be £1,450,000 per case

PREMIER E-LEARNING

E-learning can be more cost effective and less time consuming than a classroom course. Premier Partnership can rapidly create e-learning courses tailored to your needs.



Blended Learning, Designed by Experts

Whether you need a single course converted to e-learning or a comprehensive series of courses designing from scratch, we can help you. Most of the e-learning courses we are asked for fit into part of a larger learning and development initiative.



Track, Record & Report

We can produce courses for your current Learning Management System (LMS) or host them for you. As part of blended programmes, results from assessments, surveys and questionnaires taken online can be used in classroom learning and management reports.



Accessibility & Standards

We can publish courses to multiple formats and standards, so that you can access the learning wherever you need to from desktops, tablets, smart phones or iOS devices.

Doncaster Council

Doncaster Council are committed to making sure that every pound they spend is directed at helping their town and people thrive. Good commissioning and good procurement are tools they can use to improve the quality of their services and reduce costs.

Helping Doncaster meet this goal is particularly important to Premier Partnership as our head office is in Doncaster. Many of our staff are proud to call Doncaster our home and use the council's services.

Doncaster commissioned Premier Partnership to:

- Design and deliver classroom courses
- Run a "Train the Trainer" programme to ensure internal capacity and ability to lead the programme in the future.
- Design and create an e-learning course to give a big picture of commissioning
- Create an online toolkit on the council's intranet

We created a 40 minute e-learning course on Commissioning and Procurement Awareness to introduce

the concept.

The course was highly tailored to Doncaster's needs. Everything from the language, examples, exercises, photos and artwork is specific to Doncaster Council. This helped make it clear how important Commissioning and Procurement was to Doncaster, and how it affected everything they did.

We worked very closely with various departments in Doncaster to ensure that the learning also included the council's policies, processes and procedures.

As well as designing and creating the e-learning, we filmed a series of talking heads to introduce the e-learning and classroom courses. The e-learning course starts with short personal video messages from Jo Miller, the

Chief Executive, and other directors explaining why commissioning and procurement are important to Doncaster.

"Through our implementation of the (commissioning) Strategy we shall improve the quality and relevance of our service to citizens, build stronger communities and a more vibrant economy."

*Ros Jones
Mayor of Doncaster*

Crossrail

Crossrail is Europe's largest infrastructure project. There are 10,000 people working across over 40 construction sites. They are building over 100km of new railway across London, including 10 new stations. It's estimated that 200 million annual passengers will use Crossrail.

Crossrail asked Premier Partnership to create an e-learning course on unconscious bias.

They wanted to challenge individuals further to recognise how they could contribute to a more inclusive culture, raising awareness of unconscious bias and use of language that can have excluding effects on others, alter behaviours and impact performance.

Delegates needed to :

- Be able to recognise and tackle unconscious bias in themselves and others
- Understand the impact of unconscious bias on decision-making and leadership
- Understand how unconscious bias can impact individual and team performance
- Be able to recognise the impact of language on others and how to become an inclusive communicator

The e-learning formed part of a blended programme on unconscious bias and was designed to run alongside an existing diversity course.



The training programme will be delivered to all staff in Crossrail's integrated team – 800 -1200 individuals. There will also be classroom based sessions. Post course activities and materials will also form part of the training programme.

Premier Partnership is very excited to be part of this important project. If you want to know more about Crossrail have a look at their website www.crossrail.co.uk (The pictures of the new stations they are building are particularly impressive)



Home Group had used different providers for their e-learning before. They wanted something that fitted in with previous material but updated and more modern. However they didn't have any templates or guidelines. We looked at their website, promotional material, newsletters and the existing e-learning. From this we created some fresh templates that fitted in well with the Home Group branding.

Home Group

Home Group owns and manages around 54,000 homes and provides care and support services to more than 20,000 people across the UK

Home Group recruited Premier Partnership to provide Health, Safety & Wellbeing learning products and services to its 4000 colleagues in all their business units across the UK. We were chosen because of our experience and ability to support all of the health and safety policies.

Home Group needed us to quickly design and create a risk assessment e-learning course to teach managers what a risk assessment is, why we carry them out and how to make sure they are in line with Home Group's procedures. The course had to work with their Learning Management System.

Ben Woodcock, one of our lead e-learning designers said:

“Everyone who worked on this project had at least IOSH & NEBOSH qualifications in subject. The person who designs the fancy graphics and animations actually knows all about the principals they need to communicate. This is what allows us to create e-learning that is well designed, looks good and meets all the learning objectives to such a high standard. We can generally do it a lot quicker than other companies too, because there is not a long chain of outside designers or consultants that every change has to go through.”

PUBLIC SECTOR BEGINS TO REAP MAJOR BENEFITS FROM ESPO



A rich mix of public sector including local authorities, fire services, NHS Trusts and police authorities have now started to source their training needs through the Eastern Shires Purchasing Organisation (ESPO) Managed Training Services Framework.

As a result of using the framework all have benefitted from significant savings on the direct cost of training with the average training course price to the organisation typically being 20% less than they were paying previously. In addition, key players in the training and procurement departments of the various organisations using the framework have saved considerable time by allowing one single point of contact to source their training needs.

John Bettles, Senior Manager at Barnet Council said, “not only have we reduced the costs of our training by using the framework we have also been able to retain our highest quality suppliers and save time and resources by allowing Premier Partnership and the managed training service to source, negotiate price, schedule, monitor and evaluate our learning”.

The framework allows all public sector bodies to use the service without any further procurement exercises. The service provides organisations with all elements of their learning needs through the managed supplier model. Premier Partnership manages the quality of the service and provides a proportion of the training with the

remainder being provided by a rich mix of training organisations with a track record in supplying learning to the public sector. An organisation's existing training suppliers are often used where they provide high quality, value for money training.

The service incorporates a secure web-based learning portal where learners, their managers or learning leads can quickly search, identify and book on to a range of public and organisation specific courses, or request a specific event.

David Pearson, Marketing Director at Premier Partnership said, "There is now clear evidence that this framework is enabling the public sector to save substantial sums from their training budgets as a result of lower cost training through economies of scale, better use of public courses open to multiple organisations and reduced procurement costs."

Premier Partnership has a long history of providing learning to the public sector through a strong supply chain of over 200 partner organisations including the Chartered Management Institute, Walkgrove, The Working Manager and QA.

The Framework will be effective for a period of two years with the option to extend for up to a further two years thereafter. The Framework commenced on the 1st August 2013.

**For more information call:
David Pearson, Director
01302 369700
david.pearson@premier-
partnership.co.uk**



FINDING THE RIGHT WORDS CAN BE TRICKY!

We are all bombarded by messages every day. Some are relevant, timely, useful, and entertaining. Many are not, and simply add to the increasing noise and clutter of our daily lives.

We are all going through a communication revolution, and because of the explosion in digital channels, platforms and devices, it's now even harder to reach the right person, at the right time, with the right message. This means that corporations, charities and public service departments need to create and manage content in a variety of formats, and for a range of audiences and stakeholders.

Of course, deciding what you want to say is just the start, as you need to carefully craft the actual message. Is it clear and precise? Does it achieve your objective? Does it engage with the reader, and motivate a positive response?

This is where ContentETC, one of our most recent Approved Training Providers, can help you. Since 1998 the team at ContentETC have worked with leading media owners, public sector clients and charities. With a range of learning solutions, including a library of e-learning

programmes and a huge choice of live training workshops, their work includes everything from creating in-house style guides to masterminding global social media campaigns.

Their tutors, award-winning writers and content experts will help you craft and deliver your communication more effectively, and with much less stress and hassle. After all, the opportunities to get it wrong are all around us! Emails, posters, websites, social media, reports, presentations, internal communication... the list goes on.

We hope you will take advantage of ContentETC's expertise and experience. After all, finding and using the right words at the right time is a challenge, but it is definitely worth the effort.

ContentETC are one of the suppliers on the ESPO contract. For more information about ESPO suppliers please contact William Jowett, Supplier Manager on 01302 369700 william.jowett@premier-partnership.co.uk

PREMIER WELCOMES TOM, WILL & NIRO

We would like to introduce three new members to the Premier Team, Niro Sritharan, William Jowett and Tom Grant. Niro is our London based Client Relationship Manager. Tom is a Graduate Trainee working with our health and safety team. Will Jowett has joined us as Supplier Manager on the ESPO contract.

Niro has only been with us a few weeks but has already been helping support our expanding client list.

He has lots of experience in the world of learning and development and understands the problems faced by managers in the public sector.

Director Alan Woodcock said “I think Niro will be an important part of the Premier Team. When we first met him it was obvious he had a real passion for delivering quality services and products.”

TRAINERS AND SUPPLIERS NEEDED

Fancy joining the Premier Team? We are looking for Suppliers/Trainers to deliver training in the following areas:

General Health & Safety Trainer

Minimum Level 3 Health & Safety qualification and a Recognised training qualification

Areas:

South Wales, London and North-East

First Aid Trainers

Qualified First Aid Instructor or able to demonstrate 5 years experience and a Recognised training qualification

Areas:

Warwickshire & London

LGV2 Instructors

Minimum Level 3 Health & Safety qualification and a Recognised training qualification

Areas:

London

London Trainers ALL disciplines

Social Care for Adults & Children, IT Training, Coaching, Health & Safety, Corporate Leadership and Management, and many more

Areas:

London

Personal Safety Trainers

Minimum Level 3 Health & Safety qualification and a Recognised training qualification

Areas:

South-West, South-East, Warwickshire, North-West & London

Premier Partnership

Premier Partnership is one of the UK's leading providers of learning design and delivery, employee relations support and health & safety consultants.

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